

January 28, 2020

Jocelyn Boyd, Chief Clerk of the Commission Public Service Commission of South Carolina Synergy Business Park Saluda Building 101 Executive Center Drive Columbia, SC 29210

RE: Docket No. 2020-14-C – FCC Form 555 – Annual Lifeline Eligible Telecommunications Carrier Certification on behalf of TAG Mobile, LLC

Dear Staff,

Pursuant to FCC requirements under 47 C.F.R. § 54.416, enclosed please find for filing in the above-referenced docket a copy of TAG Mobile, LLC's FCC Form 555.

An extra copy of this letter is enclosed to be date-stamped and returned to us in the self- addressed, postage-paid envelope.

If you have any questions regarding this filing, please contact me at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,

Mark Lammert Attorney-in-Fact

TAG Mobile, LLC

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

# **IMPORTANT: PLEASE READ INSTRUCTIONS FIRST**

Deadline: January 31st (Annually)

249022		1
Study Area Code (SAC (An Eligible Telecommunicat	•	Service Provider Identification Number (SPIN)  de a certification form for each SAC through which it provides Lifeline service).
2019	sc	TAG Mobile LLC
Recertification Year	State	ETC Name
N/A		Amvensys Capital Group LLC
DRA Marketing or Ot	her Branding Name	Holding Company Name
DBA, Marketing, or Ot (If same as ETC name, list "No		Holding Company Name (If same as ETC name, list "N/A" Do not leave blank)  Yes No
(If same as ETC name, list "Note that reporting companies the reporting companies a list of all ETCs that are remined in accordance with St	A" Do not leave blank)  In have affiliated ETCs:  any have with the reporting E.  ection 3(2) of the Communication	(If same as ETC name, list "N/A" Do not leave blank)
es the reporting compa vide a list of all ETCs that are rmined in accordance with So s or controls, is owned or con	A" Do not leave blank)  In have affiliated ETCs:  any have with the reporting E.  ection 3(2) of the Communication	(If same as ETC name, list "N/A" Do not leave blank)  ?  Yes No O  TC, using page 4 and additional sheets if necessary. Affiliation shall be ons Act. That Section defines "affiliate" as "a person that (directly or indirectly)

## ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

# Is the ETC subject to the non-usage requirements?

Yes 🖸

No 🔼

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	11
February	51
March	16
April	11
May	23
June	12
July	10
August	5
September	5
October	7
November	3
December	1
Total Subscribers	155

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

## Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

	sg
Initial	

## **Minimum Service Level**

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial	sg	

#### **Annual Recertification**

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- Subscribers eligible for recertification by anniversary month
- Subscribers de-enrolled prior to recertification attempts
- Total number of subscribers ETC is responsible for recertifying (A-B)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	26	15	18	9	8	8	15	10	17	19	0	0	145
B.	0	1	2	0	0	0	1	0	2	5	0	0	11
C.	26	14	16	9	8 .	8	14	10	15	14	Q	0	134

#### **Recertification Methods**

#### State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	0	0	0	0	0	0	0

E. Name of the data source(s) used to verify consumer eligibility:

#### **ETC Direct Contact**

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
F.	26	14	16	9	8	8	14	10	15	14	0	0	134

G. Subscribers who failed to recertify through ETC direct outreach attempt

		Jan	Feb	Mar	Apr	May	Jun	Jui	Aug	Sep	Oct	Nov	Dec	Year Total
Γ	G.	26	9	15	9	8	8	14	10	15	11	0	0	125

# H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
H.	0	5	1	0	0	0	0	0	0	3	0	0	9

#### **Third Party**

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification

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	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	0	0	0	0	0	0	0	0	0	0	0	0	0

J.	Name of	third party	administrator	used to	verify su	bscriber	eligibility
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K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
K.	0	0	0	0	0	0	0	0	0	0	0	0	0

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	0	0	0	0	0	0	0	0	0	0	0	0	0

#### Certification:

# Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

w	,	
Initial		

#### **Recertification Method: ETC**

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

## Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial	

#### No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

# Initial \_\_\_\_\_

M = (G+K)	N = (D+F+I)	O = M/N*100
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
125	134	93.28%

# Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,
Siao Gallion VP of Finance
Signature of Officer
siao.gallion@tagmobile.com
Email Address of Officer
Mark Lammert
Person Completing This Certification Form

Siao Gallion VP of Finance
Printed Name and Title of Officer
Jan 28, 2020
Date
407-260-1011
Contact Phone Number

# Affiliated ETCs

SAC	Name
	· <u></u>
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January 28, 2020

Jocelyn Boyd, Chief Clerk of the Commission Public Service Commission of South Carolina Synergy Business Park Saluda Building 101 Executive Center Drive Columbia, SC 29210

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Respectfully submitted,

Mark Lammert Attorney-in-Fact TAG Mobile, LLC

to said			2901330
STATE OF SOUTH CAROLIN	(A )	BEFOR	뿌
(Caption of Case)	)	PUBLIC SERVICI	E COMMISSION
(Caption of Case) Lifeline Eligible Telecommunicat	tions Comion	OF SOUTH (	CAROLINA
Certification Reports Filed in Cor Order No. 12-11 (Lifeline and Lin Modernization - FCC Form 555)	nformance with FCC ) nk Up Reform and )	COVER	E COMMISSION CAROLINA SHEET  14 - C  19 - C
TAG Mobile, LLC	)	DOCKET	Ü
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(Please type or print) <b>Submitted by:</b> Mark Lammert		SC Bar Number:	TEB DI
		<b>Telephone:</b> 407-260-	1011 2020
Address: c/o Compliance Solut	ions, Inc.	Fax: 407-260-	1033 C S E
242 Rangeline Rd.		Other:	D <sub>Ms</sub> 4
Longwood, FL 32750		Email: regulatory@csilong	wood.com 7
NOTE: The cover sheet and information as required by law. This form is require be filled out completely.			vice of pleadings or other papers e purpose of docketing and must
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DO			
DO	CKETING INFORMA' ——Re		Commission's Agenda
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	Re	equest for item to be placed on	Commission's Agenda CC - 202
Emergency Relief demanded in	n petition Re	equest for item to be placed on	Commission's Agenda SC - 2020 -14.
☐ Emergency Relief demanded in  ☐ Other: FCC 555 Report	n petition Re	equest for item to be placed on peditiously	at apply)  Request
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<ul> <li>□ Emergency Relief demanded in</li> <li>□ Other: FCC 555 Report</li> <li>INDUSTRY (Check one)</li> <li>□ Electric</li> </ul>	NATUR	equest for item to be placed on peditiously  E OF ACTION (Check all the	Request for Certification Request for Investigation
Emergency Relief demanded in ★ Other: FCC 555 Report  INDUSTRY (Check one)  Electric  Electric/Gas	NATUR  Affidavit  Agreement	E OF ACTION (Check all the	Request for Certification Request for Investigation
<ul> <li>□ Emergency Relief demanded in</li> <li>□ Other: FCC 555 Report</li> <li>INDUSTRY (Check one)</li> <li>□ Electric</li> <li>□ Electric/Gas</li> <li>□ Electric/Telecommunications</li> </ul>	NATUR  Affidavit  Agreement  Answer	E OF ACTION (Check all the Letter Memorandum Motion	Request for Certification Request for Investigation
<ul> <li>Emergency Relief demanded in</li> <li>★ Other: FCC 555 Report</li> <li>INDUSTRY (Check one)</li> <li>Electric</li> <li>Electric/Gas</li> <li>Electric/Telecommunications</li> <li>Electric/Water</li> </ul>	Re ex NATUR  NATUR  Affidavit  Agreement  Answer  Appellate Review	E OF ACTION (Check all the Letter  Memorandum  Motion  Objection	Request for Certification Request for Investigation Resale Agreement Of
Emergency Relief demanded in  ✓ Other: FCC 555 Report  INDUSTRY (Check one)  □ Electric □ Electric/Gas □ Electric/Telecommunications □ Electric/Water □ Electric/Water/Telecom.	NATUR  Affidavit  Agreement  Answer  Appellate Review  Application	E OF ACTION (Check all the Letter  Memorandum  Objection  Petition	Request for Certification Request for Investigation Resale Agreement Resale Amendment
Emergency Relief demanded in  ✓ Other: FCC 555 Report  INDUSTRY (Check one)  □ Electric □ Electric/Gas □ Electric/Telecommunications □ Electric/Water □ Electric/Water/Telecom. □ Electric/Water/Sewer	NATUR  Affidavit  Agreement  Answer  Appellate Review  Application  Brief	E OF ACTION (Check all the Letter  Memorandum  Motion  Objection  Petition  Petition for Reconsideration	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter
Emergency Relief demanded in  ✓ Other: FCC 555 Report  INDUSTRY (Check one)  □ Electric □ Electric/Gas □ Electric/Telecommunications □ Electric/Water □ Electric/Water/Telecom. □ Electric/Water/Sewer □ Gas	NATUR  Affidavit  Agreement  Answer  Appellate Review  Application  Brief  Certificate	E OF ACTION (Check all the Letter  Memorandum  Objection  Petition for Reconsideration  Petition for Rulemaking	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response
Emergency Relief demanded in  ★ Other: FCC 555 Report  INDUSTRY (Check one)  Electric  Electric/Gas  Electric/Telecommunications  Electric/Water  Electric/Water/Telecom.  Electric/Water/Sewer  Gas  Railroad	NATUR  Affidavit Agreement Answer Appellate Review Application Brief Certificate Comments	E OF ACTION (Check all the Letter  Memorandum  Objection  Petition  Petition for Reconsideration  Petition for Rulemaking  Petition for Rule to Show Cause	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response to Discovery
Emergency Relief demanded in  ✓ Other: FCC 555 Report  INDUSTRY (Check one)  □ Electric □ Electric/Gas □ Electric/Telecommunications □ Electric/Water □ Electric/Water/Telecom. □ Electric/Water/Sewer □ Gas □ Railroad □ Sewer	NATUR  Affidavit  Agreement  Answer  Appellate Review  Application  Brief  Certificate  Comments  Complaint	E OF ACTION (Check all the Letter  Memorandum  Motion  Objection  Petition for Reconsideration  Petition for Rulemaking  Petition for Rule to Show Cause  Petition to Intervene	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response Return to Petition
Emergency Relief demanded in	NATUR  Affidavit Agreement Answer Appellate Review Application Brief Certificate Comments Complaint Consent Order	E OF ACTION (Check all the Letter  Memorandum  Objection  Petition for Reconsideration  Petition for Rulemaking  Petition for Rule to Show Cause  Petition to Intervene  Petition to Intervene Out of Time	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response to Discovery Stipulation
Emergency Relief demanded in	NATUR  Affidavit Agreement Answer Appellate Review Application Brief Certificate Comments Complaint Consent Order Discovery	E OF ACTION (Check all the Letter  Memorandum  Motion  Objection  Petition for Reconsideration  Petition for Rulemaking  Petition for Rule to Show Cause  Petition to Intervene  Petition to Intervene Out of Time  Prefiled Testimony	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response to Discovery Return to Petition Stipulation Subpoena
Emergency Relief demanded in	NATUR  Affidavit Agreement Answer Appellate Review Application Brief Certificate Comments Complaint Consent Order Discovery Exhibit	E OF ACTION (Check all the Letter  Memorandum  Motion  Objection  Petition for Reconsideration  Petition for Rulemaking  Petition for Rule to Show Cause  Petition to Intervene  Petition to Intervene Out of Time  Prefiled Testimony  Promotion	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response to Discovery Return to Petition Stipulation Tariff
Emergency Relief demanded in     ✓ Other: FCC 555 Report     INDUSTRY (Check one)     Electric     Electric/Gas     Electric/Telecommunications     Electric/Water     Electric/Water/Telecom.     Electric/Water/Sewer     Gas     Railroad     Sewer     Telecommunications     Transportation     Water     Water/Sewer	NATUR  Affidavit Agreement Answer Appellate Review Application Brief Certificate Comments Complaint Consent Order Discovery Exhibit Expedited Consideration	E OF ACTION (Check all the Letter    Memorandum   Motion   Objection   Petition for Reconsideration   Petition for Rulemaking   Petition for Rule to Show Cause   Petition to Intervene   Petition to Intervene Out of Time   Proposed Order   Proposed Order	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response to Discovery Return to Petition Stipulation Tariff
Emergency Relief demanded in     ✓ Other: FCC 555 Report     INDUSTRY (Check one)     Electric     Electric/Gas     Electric/Telecommunications     Electric/Water     Electric/Water/Telecom.     Electric/Water/Sewer     Gas     Railroad     Sewer     ✓ Telecommunications     Transportation     Water     Water/Sewer     Administrative Matter	NATUR  Affidavit Agreement Answer Appellate Review Application Brief Certificate Comments Complaint Consent Order Discovery Exhibit Expedited Consideration Interconnection Agreement	E OF ACTION (Check all the Letter    Memorandum   Motion   Objection   Petition for Reconsideration   Petition for Rulemaking   Petition for Rule to Show Cause   Petition to Intervene   Petition to Intervene Out of Time   Proposed Order   Proposed Order	Request for Certification Request for Investigation Resale Agreement Resale Amendment Reservation Letter Response Response Response to Discovery Return to Petition Stipulation Tariff

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